

Appendix C - Issue Tracker

Using the Issue Tracker

The [issue tracker](#) manages reports of technical problems (i.e., potential "Bugs") and requests for future enhancements (i.e. improvements) concerning the program. In contrast to points of discussion in the [Forum](#), issues are items that require a developer to revise the code of the program. In doubt, refer to the [list of issue reports](#) that were originally posted here the wiki and have then been transferred to the issue tracker.

- [Using the Issue Tracker](#)
 - [C.1 Check To Do List](#)
 - [C.2 Review Done Issues](#)
 - [C.3 Report an Issue](#)
- [Issues Created from Forum Threads](#)



Issues can be viewed anonymously, but [creating a new issue](#) or commenting on an existing issue requires the user to [sign up](#) and [log into](#) the issue tracker. [Contact the site administrators](#) if there are problems during registering or submitting a ticket.

C.1 Check To Do List

Before reporting an issue, please first check for similar reports and in case leave a comment at the corresponding ticket (i.e., "BARNA-XXX"). A known issue can be [OPEN](#) , for example if the described scenario has not yet been confirmed and/or if the priority is low, or marked [IN PROGRESS](#) if a developer is already working on a solution. In either case, you might leave a comment at the corresponding report to help the developers in reproducing and prioritizing the issue correctly.

key	summary	type	created	updated	due	assignee	reporter	priority	status	resolution
-----	---------	------	---------	---------	-----	----------	----------	----------	--------	------------



com.atlassian.sal.api.net.ResponseStatusException: Unexpected response received. Status code: 503

[View these issues in Jira](#)

C.2 Review Done Issues

If there is no report of an [unresolved issue](#) similar to the scenario you are experiencing, please further skim the [RESOLVED](#) tickets for possible workarounds or problems that were not satisfactorily resolved. Moreover, there can exist issue reports that have been marked "resolved" without providing a real solution, for instance if the issue describes a scenario that is not an error respectively not a desirable improvement, or where the solution is not done through changes in the code (i.e., "Won't fix").

key	summary	type	created	updated	due	assignee	reporter	priority	status	resolution
-----	---------	------	---------	---------	-----	----------	----------	----------	--------	------------

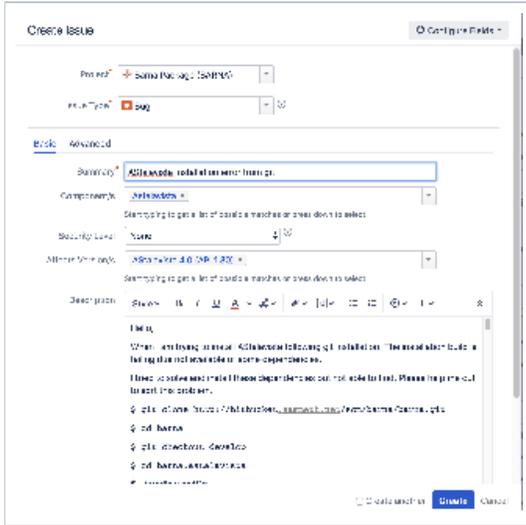


com.atlassian.sal.api.net.ResponseStatusException: Unexpected response received. Status code: 503

[View these issues in Jira](#)

C.3 Report an Issue

If there is a report similar but not identical to the scenario you are experiencing, or if there is no known issue that matches your observations, you should create a new ticket describing your request. [Sign in or sign up](#) for using the issue tracker, go to the [issues of the BARNA project](#) and press the "Create" button (top bar) to invoke the issue creation dialogue.

	Project	Barna Package (BARNA)
Issue Type	Bug or Improvement (Stories and Epics are created by developers when connecting atomary issues)	
Summary	a short and concise outline of the reported scenario	
Components	Astalavista	
Affects Versions	the version of the program where the issue was observed, leave blank if unsure	
Description	the steps to reproduce the issue, including a copy of the command line if appropriate (larger files can be attached to the ticket after creation)	

Issues Created from Forum Threads

Below some issues that have by mistake been reported in the [discussion forum](#).

- [Astalavista-3.1 run with some error warnings](#)
- [AStalavista installation error from git](#)
- [Fail to Run gradlew dist](#)
- [fatal: early EOF fatal: index-pack failed](#)